



Media Release

15 August 2017

Traffic remains number one priority for Cockburn residents

The annual survey to measure community perceptions of services provided by the City of Cockburn has shown 78 per cent of respondents are satisfied with the City as a place to live.

Using 693 responses from 4,000 randomly selected email and postal invitations, 69 per cent of participants in the 2017 Community Scorecard are satisfied with the City as a governing organisation.

The survey, conducted by independent consultant Catalyse, helps the City hear residents' top priorities and this year, more than 30 per cent of respondents cited traffic issues as an area of improvement for the City.

Other priority areas were streetscapes, local area development, safety and security, and footpaths and cycle ways.

The same survey is conducted by other councils and the City of Cockburn's satisfaction rating as a place to live and as a governing body, is above the WA industry standard.

Also above average in comparison to other councils is satisfaction with community facilities, festivals, events and cultural activities, services for families and children, conservation and environmental management, sustainable practices, the City's website, customer Service, history and heritage preservation and the City's newsletter.

The areas that rate the best are waste and verge waste removal, library services, playgrounds, parks and reserves, and sport and recreation facilities.

Mayor Logan Howlett said while the City was pleased it was performing well against other councils, it was Cockburn's priority to continuously improve areas of priority flagged by the community in the annual survey.

"The City undertakes this survey each year as one of its reliable tools to determine community priorities and to evaluate and adjust its priorities and programs," Mayor



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Howlett said.

“Traffic management, access to public transport and graffiti removal are the three areas that rate below the industry average for Cockburn.

“This is why the City will spend more than \$11.65M (including state and federal funds) on road upgrades over the next 12 months.

“This includes widening Spearwood Avenue to four lanes between Beeliar and Yangebup drives, a second approach lane at Jandakot/Warton roads, a \$1.7M four-way roundabout at Russell/Hammond roads and right turn arrows at Spearwood Avenue/Rockingham Road.

“Not all of these areas are within the City’s control but in these cases, the City lobbies for funding and services.”

Lobbying by the City over the last two years has secured state and federal funding for Main Roads WA to widen Armadale Road (2019) and construct Armadale Road Bridge (2021). This year, \$2M will be spent upgrading footpaths and cycle ways.

80 per cent of those surveyed wanted more trees in Cockburn and this year, the City will spend \$1M on street trees, and native planting and street scaping for several road projects.

CoSafe continues to provide intelligence on crime to Western Australian Police, often daily, and meets with local officers-in-charge weekly.

The rollout of CCTV across the City has helped identify and deter anti-social and criminal activity, and the City’s new Crime Prevention and CCTV Strategy identifies additional sites for the installation of CCTV.

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