

CoSafe video transcript

We all agree that Cockburn's a great place to live, work and play. But you've told us you want our safety and security service, - CoSafe, - to be more effective in making Cockburn safer.

So, we've listened and transformed co-safe to do just that

Operating 24 hours a day 365 days of the year, co-safe is your first point of contact to report issues like anti-social and suspicious behavior, noise complaints and vandalism that occur in your neighborhood.

If it doesn't look or feel right, then it probably isn't, so call us and we will have a community safety officer on- site as quickly as possible.

All calls come through to our team leaders, so we can follow up quickly and deal with issues as they arise.

Of course, if it's a life-threatening situation, you should call the police, on 000, without delay.

Our responding officer will assess the situation and take appropriate action. We now have the power to take further action if need be, or when required, refer the matter to the police.

We are here to help wherever we can, but we need to work together to make Cockburn safe, so please report anything that concerns you.

We also recognize that we have a few hotspots around town and do all we can to keep an extra eye out for potential anti-social behavior.

To know when issues are unfolding and to be able to resolve them quickly, we've made a major investment in our new control room, linked to our growing CCTV camera network, artificial intelligence monitoring and alert software.

And with the recruitment of highly professional and extensively trained team leaders with policing and public safety backgrounds, co safe is well positioned to provide the Cockburn community with a highly effective and responsive service.

While technology plays a major role in helping us to monitor events in the city, what's more



important is that we have well trained and committed community safety officers on the ground.

Our officers are available around the clock to address issues as they arise, and to provide support to police and emergency services as required.

A rigorous selection process and comprehensive training helps to ensure our front-line community safety officers have the skills, temperaments and personalities to serve our community.

And wherever possible, we recruit from the Cockburn area, so it's as much their city as it is yours. This local knowledge often makes it easier for us to deal with local issues.

I've been coming down to C.Y. O'Connor Beach for years, so I knew exactly where to look, nothing to worry about today, but it's really important that we take every report from the community seriously.

More than anything, at CoSafe we want to work with you to make sure that Cockburn continues to be a safe, happy and healthy community for all of us.