



City of Cockburn  
**COMMUNITY SAFETY  
& CCTV STRATEGY  
2017-2022**



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## Executive Summary

In response to community concerns, local governments throughout Australia are becoming increasingly involved with crime prevention. Security and public safety has been identified amongst the top three priorities for residents of the City and therefore noted in two of five strategic objectives identified in the Strategic Community Plan 2016 – 2026.

The strategy and action plan reflect the City's continued commitment to its role in improving security throughout Cockburn. Development of the plan included an evaluation of the current crime prevention initiatives provided, which indicates that while the use of some services has declined, all warrant continuing.

The Community Safety and CCTV Strategy 2017-2022 consolidates previous related plans so that there is one key document to direct the future approach to community safety more generally.

This document will establish a set of objectives for the prevention and mitigation of crime and anti-social behaviour. Significant objectives are the continuation of the rollout of CCTV and the continued provision of mobile security patrols (CoSafe). Traditional ranger services will continue to have a significant role in this area.

The City's Ranger and Community Safety Services Department will have overall control of this strategic plan and will work closely with key nominated stakeholders and the Cockburn Community Interagency Crime Prevention Group (CCICPG) to address the Plans objectives and associated strategies. The Community Safety and CCTV Strategy 2017-2022 Action Plan will be reviewed annually by the CCICPG, to ensure actions are achieved.

The five key objectives established on which the specific actions were based on;

1. Promote crime prevention and community safety
2. Engage the community in crime prevention and community safety initiatives
3. Develop tools required for crime prevention and community safety initiatives
4. Facilitate a response to crime prevention and community safety initiatives
5. Promote the relationship with the Western Australian Police.

The implementation of this strategy will be funded through the annual municipal budget allocations for capital works and operational costs. Whenever possible, external funding will be sought to support this plan's objectives.

In some cases such as the expansion of CCTV besides the initial capital costs there needs to be sufficient funds allocated to maintain and operate the system.

# 1. Introduction

Crime and the fear of crime and antisocial acts impact on people and property, and presents a cost to the community. In response to community concerns, Local Governments throughout Australia are becoming increasingly involved with crime prevention. Local Governments do not perform duties within the remit of the police but do work in collaboration with the Police and other agencies to assist law enforcement in improving the safety of the community.

In September 2004, the City of Cockburn was one of the first in Western Australian to sign a partnership agreement with the (then) Office of Crime Prevention to prepare and implement a Community Safety and Crime Prevention Plan. The initial plan was reviewed in 2010 and in 2011 a plan specifically relating to Closed Circuit Television (CCTV) was adopted by Council. The Community Safety and CCTV Strategy 2017-2022 consolidates the previous Crime Prevention and CCTV plans so there is one consolidated plan to holistically direct the approach to community safety and establishment of CCTV within the City.

This Plan's development involved input from relevant State Agencies, key community groups and internal staff. Much of the external input was provided through the City's already active Cockburn Community Interagency Crime Prevention Group (CCICPG). The partnership agreements with various State Government Agencies and the City of Cockburn are also reflected in the plan.

The plan reflects the City's commitment to its role in improving safety throughout Cockburn. Through effective community consultation and development, planning and commitment to sustainability, the City aims to ensure that Cockburn of the future is the most attractive place to live, work, visit and invest in, within the Perth Metropolitan area. To help achieve this, the City is committed to the continual improvement of crime prevention strategies, using and implementing technologies already in place (such as CCTV) to enhance initiatives, while facilitating key Government and non-government agency and community involvement.

The City of Cockburn acknowledges the assistance and support of the representatives of the CCICPG and key community groups, as well as the various technical advisors and staff members in the preparation of the plan.

## 2. Existing Services and Infrastructure

### Current Infrastructure and Services

The City’s current security and crime prevention infrastructure and services include:

- 1) **Mobile security patrols (CoSafe)** – currently operated by an external security contractor
  - a) The main jobs attended by CoSafe are shown in the graph below. This is the number of jobs where there were more than 200 such jobs of this type in the year. In 2015/16, a total of 7,108 jobs were attended by CoSafe. These specific jobs are additional to the scheduled patrolling which occurs throughout the year 24 hours per day 7 days per week.

**CoSafe Jobs attended 2015/16 – main job types only**

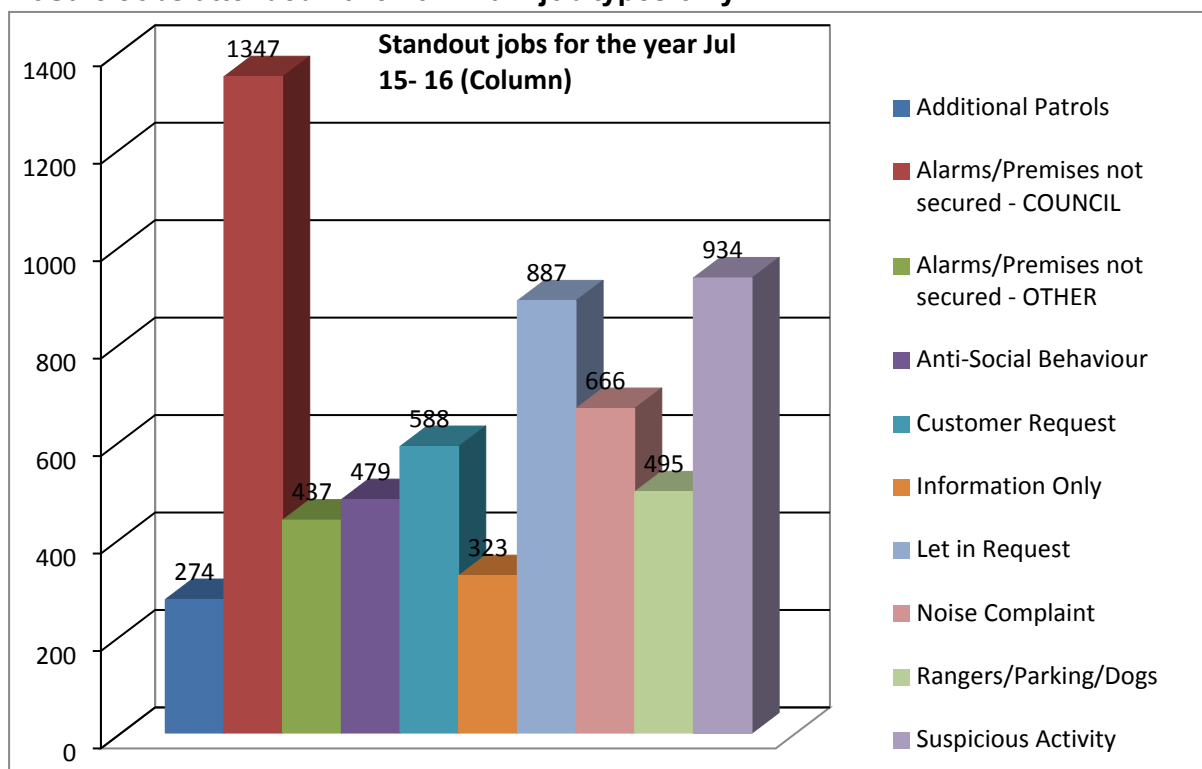


Chart 1 CoSafe Jobs attended 2015/16 - Main Job Types Only

- 2) **CCTV** – fixed and mobile as follows:
  - a) CCTV installations at:
    - i. Cockburn Central Youth Centre
    - ii. Coogee Beach Powell Road, Coogee
    - iii. Coolbellup Hub
    - iv. Coogee Community Surf Life Saving Club

- v. Cockburn Integrated Health & Community facility
  - vi. City of Cockburn Administration Building
  - vii. Port Coogee Marina
  - viii. Cockburn Central
  - ix. Cockburn ARC
- b) CCTV Rapid Deployable Camera (grant-funded) – deployed to known public hotspots



### 3) Crime Prevention Programs

- a) A mobile electronic sign board

- b) A Seniors Security Subsidy Scheme for eligible senior residents to help the City's seniors with the cost of installing security on their properties
  - c) A property identification marking service
  - d) A kerb marking for house numbers
  - e) A Geospatial map, updated daily, to show patterns of criminal activity to facilitate better targeting
- 4) **Stakeholder engagement:**
- a) Cockburn Community Interagency Crime Prevention Group (CCICPG)
  - b) Neighbourhood Watch
  - c) Juvenile Justice Team family meetings
  - d) Senior Safety & Security forums
- 5) **MOU with the WA Police** to cover intelligence sharing and combined operations
- 6) **A graffiti removal service.**
- a) A dedicated City team removes graffiti from public areas as soon as practical after a complaint is lodged.

An evaluation of the current range of community safety services provided indicates that the use of some services has declined. After investigation and with the support of the CCICPG, it recommended all existing programs such as senior's subsidy program continue. The usual life of a CCTV camera is five to six years. CCTV cameras in coastal locations deteriorate more quickly than other areas, and a replacement and maintenance program requires an annual budget.

### Ranger Services

The City also operates a team of community Rangers who administer local laws and state legislation. Rangers work during the day seven days a week and deal with complaints about animals, off-road vehicles, parking matters and litter complaints. Rangers are on call after hours for more serious issues.

### Emergency Services

To improve safety for the community, the City has an Emergency Services function which works closely with WA Police and Department of Fire and Emergency Services to prepare for and deal with emergency events. Bushfire risk is a major matter and the City focusses on bushfire prevention, raising awareness of arson and disaster preparedness. There are a number of specific plans that deal with these issues such as the Bushfire Mitigation Plan and the Local Emergency Management Arrangement which are required to meet specific statutory obligations.

### Planning – Crime Prevention through Environmental Design (CPTED)

CPTED is a concept that is integrated into planning as the planning and design of an area can assist in the perception of security as well as in reducing opportunities for criminal behaviour.. The City has taken CPTED based guidelines into account in

structure planning, determining development applications and planning policies. The creation of vibrant and inviting town centres and revitalisation of older areas are part of a holistic approach to crime prevention through passive surveillance.

### Social Support Programs

There are a number of actions and objectives included in this plan which are supported by a number of services and programs funded by the State and City which are preventative in nature targeting at-risk youth and families. These include:

- a. Youth Outreach Service
- b. Youth Diversion Program.
- c. Bliss-co - youth outreach bus.
- d. Cockburn Youth Centre activities
- e. Family and Financial Support Services.

## 3. Mission and Values

This strategy supports the mission to make the City of Cockburn the most attractive place to live, work, visit and invest in, within the Perth metropolitan area. It does this by addressing the community concerns regarding safety and security. This plan has also been prepared with the City's values foremost namely:

- a. Customer Service;
- b. Safety;
- c. Accountability;
- d. Sustainability; and
- e. Excellence.

## 4. City of Cockburn Strategic Community Plan 2016 – 2026

Safety and security have been identified amongst the top three priorities for residents of the City, and therefore it was noted in two of five strategic objectives identified in the Strategic Community Plan 2016 – 2016. These are:

- Moving Around - facilitating safe, efficient, connected and sustainable movement around the City
- Community, Lifestyle & Security - providing safe, attractive, healthy programs and infrastructure for a diverse range of activity and people

Further to these, Objective 3.3 listed in the Corporate Business Plan 2016/17 – 2019/20 is to provide safe places and activities for residents and visitors to relax and socialise.



## 5. Preparation of the Plan

In developing the Community Safety and CCTV Strategy 2017-2022 the following has occurred:

- a. Analysis of crime and anti-social behaviour in the City.
- b. An evaluation of current safety and security initiatives of the City.
- c. Consultation with the community and key stakeholders, and include findings from the community surveys to determine the suitability of the crime prevention and CCTV strategies and initiatives. Consolidation and coordination of safety and security initiatives across the City.
- d. Identification of future requirements in response to trends in criminal and anti-social activity
- e. Investigation of options to enhance the safety and security management within the City of Cockburn. This is to include operational and financial considerations.
- f. A program for the provision, replacement and maintenance of CCTV as a tool to assist in detection and deterrence of crime and antisocial behaviour.
- g. Enhance the relationship between the City of Cockburn and WA Police. This will be encapsulated in a Memorandum of Understanding to be reviewed every five years.
- h. Creation of a Community Safety and CCTV Action Plan for operational purposes (at Annexure 2).

### Community Safety and CCTV Action Plan

The Community Safety and CCTV Action Plan is based on five key objectives:

Objective 1: Promote crime prevention and community safety within the City of Cockburn.

Objective 2: Engage the community in crime prevention and community safety initiatives.

Objective 3: Develop tools required for crime prevention and community safety initiatives.

Objective 4: Facilitate a response to crime prevention and community safety initiatives.

Objective 5: Promote the relationship with the Western Australian Police.

## 6. Analysis of crime / antisocial behaviour

The Community Safety and CCTV Plan 2017–2022 has been developed based on analysis of the data supplied by the Western Australia Police, CoSafe and recent community surveys commissioned by the City. A portion of the data reviewed is illustrated here. Within Chart 2 (below), the analysed data indicates that the CoSafe number is seen as a significant number to contact for suspicious and antisocial behaviour. This improves people’s perception of security as these are rarely matters which could be reported directly to police.

**Incidents Reported to CoSafe 2015/16**

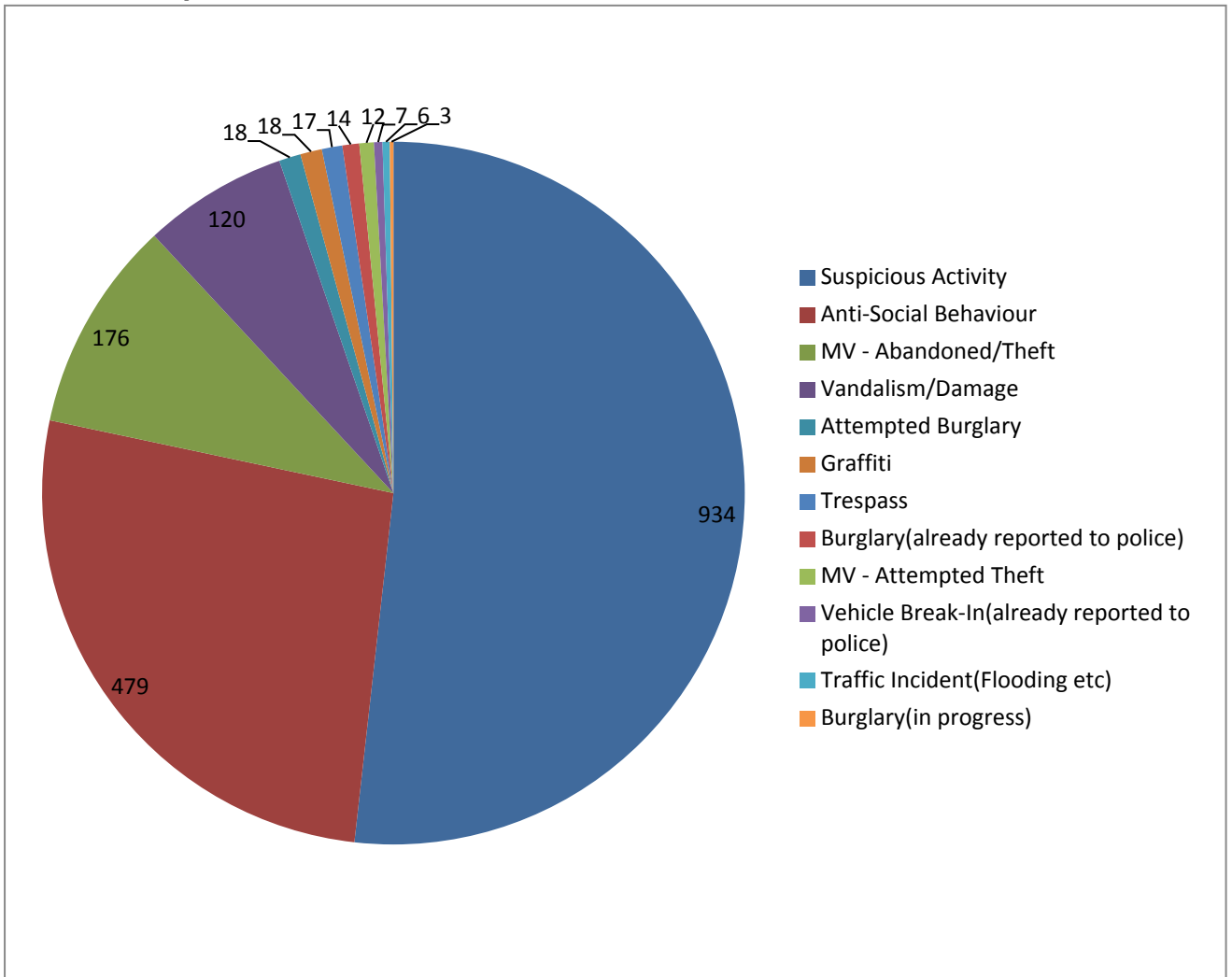


Chart 2 - Incidents Reported to CoSafe 2015/16

## Population Estimates at 30 June 2016

<b>Region</b>	<b>Population (approximate)</b>
Western Australia	2,589,000
South Metropolitan Police district	262,000
City of Cockburn Population	110,000

### WA Police Crime Statistics 2015/16

Incident type	Incidents			Incidents per 1,000 residents		
	Cockburn	South Metro	WA	Cockburn	South Metro	WA
Assault (domestic and non-domestic)	1050	5948	33348	9.60	22.80	12.90
Burglary – dwelling	1230	5882	28498	11.20	22.50	11.10
Burglary – non-dwelling	460	1928	10078	4.20	7.40	3.90
Graffiti	33	376	2139	0.30	1.50	0.90
Robbery (business and residential)	42	282	1370	0.40	1.10	0.60
Motor vehicle theft	390	1770	8712	3.60	6.80	3.40

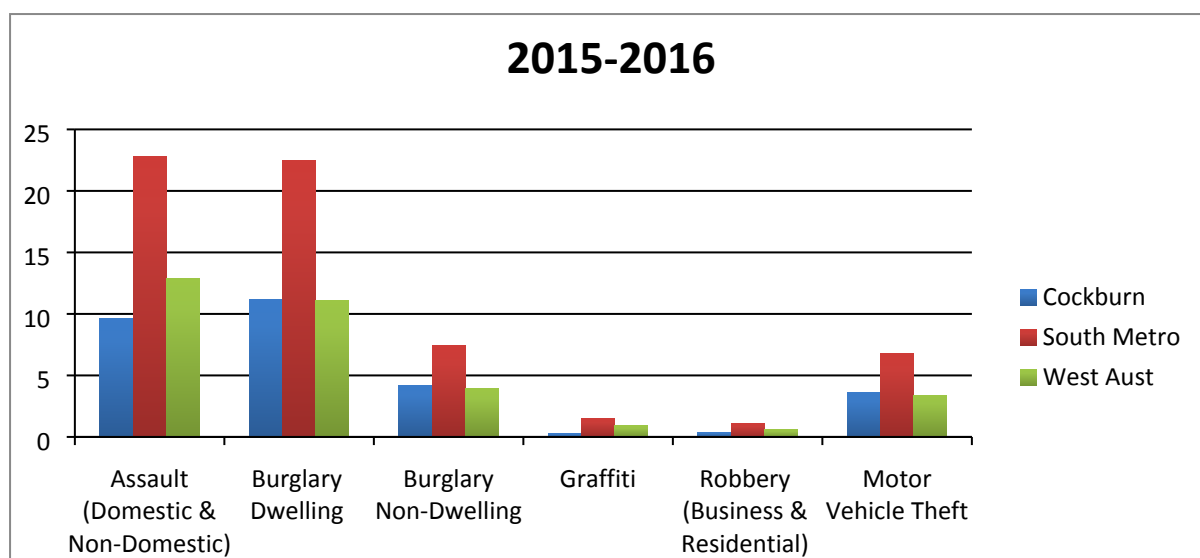


Chart 3 WA Police Crime Statistics 2015/16

The Police district of the City of Cockburn has not experienced any significant or disproportionate crime from that of the South Metropolitan Police District or indeed from the rest of Western Australia over the past four years. This trend has been consistent throughout consecutive crime prevention plans. The 2015/16 statistics show that the City is slightly less vulnerable to some crimes than the state or south metropolitan area. It is likely that this trend is partly due to the initiatives undertaken to reduce and deter crime in the City.

A detailed analysis of the crime committed within the City shows two areas of concern:

- a. Burglary from building sites. Due to the City having significant residential growth, there are many building sites which are extremely vulnerable to theft. Various initiatives by builders and owners occur, as well as Co-Safe patrols of these areas. This will need to continue particularly as the City has much more building to occur over the next ten years.
- b. Theft of scooters and small motorbikes. These small vehicles are often left unsecured and are commonly stolen to be used for other crimes. The City's education programs will target this area to make owners aware of how vulnerable these small vehicles are.

By maintaining the current services and facilities, including CCTV, and introducing new CCTV locations, this strategy will reduce or maintain the level of reported crimes. CCTV locations are chosen by identifying crime hotspots through confidential mapping systems as well as by conducting a risk assessment of facilities and public open space within the City.

## **7. Community Consultation Outcomes**

### **Community Safety Survey 2014/15**

Data obtained through the Community Safety Survey 2014/15 has been used to prepare this plan. The survey provided a snapshot of concerns held by the Cockburn's residents and businesses. The City received 317 completed survey forms via post and online, which is a response of approximately 24%, compared with 35% of responses from the 2010 survey. The majority of business owners who responded live and work in the City of Cockburn and 86% of total respondents owned their own property. The demographic coverage of the survey showed a good age distribution of respondents, and the gender split was quite even.

Cockburn is one of the fastest growing/developing areas in WA; however, 70% of respondents had lived/worked in the City for three years or more, with more than 42% having lived in the City 10 years or more. The responses from suburbs were evenly spread with the younger/newer developed suburbs (i.e. Aubin Grove, Beeliar, Hammond Park, Success) contributing 48% of respondents.

Seventy percent of respondents agreed they “feel safe living and working in the City of Cockburn”, with 25% disagreeing and 5% strongly disagreeing with this statement.

Six areas of concern were noted from this survey:

- a. Hooning
- b. Violence
- c. Anti-social behaviour
- d. Graffiti
- e. Theft/damage to vehicle
- f. Theft/damage to property.

Respondents were asked for the perception ‘in their street’ and ‘in their suburb’. Hooning was the key concern in both street and suburb, and the other five areas in this category were very close together in the level of concern. The focus on hooning as the primary concern may reflect a recent publicity in local newspapers about the issue. In 2010, graffiti was a highly publicised issue, and notably, graffiti is no longer at a high level of concern demonstrated in the 2010 survey results. The City has also been very proactive in rapidly removing graffiti.

Approximately 60% of all crimes committed were not reported to the police and this figure rises to 75% for theft/damage of vehicle and violence.

In comparison with the 2010 survey, the 2014–15 survey indicated that people felt significantly more vulnerable at night. This is supported by CoSafe data, where night-time calls far exceed day-time calls to report anti-social behaviour and suspicious activity.

### **Strategic Community Plan 2016-2026 Community Consultation**

In 2016 community members and staff from the City’s Crime Prevention and Community Safety Services and Community Development areas attended the consultation workshops for the Strategic Community Plan 2016-2026. Two of the nine workshops were designed to capture feedback on safety and security. Overall, this community consultation indicated that security is one of the top three areas of concern.

### **Community Engagement**

Staff from the Ranger & Community Safety Services attend regular community engagement events, including monthly Neighbourhood Watch meetings, community forums and education and awareness information meetings. This allows for

collaboration and for staff to maintain their knowledge on crime-related issues and community needs and expectations in the areas of safety and security.

Rolling surveys are also being undertaken by the City via Neighbourhood Watch and CCICPG meetings, selected community events and presentations offered to community groups. These surveys help ensure the City remains aware of the ever-changing issues regarding crime and community safety and the currency of strategies and outcomes.

## **8. Resourcing the Plan**

This plan is funded through an annual budget for both operating funds and capital works expenses. The funds come from the municipal revenue and State/Federal grants.

The mobile security contract extends to 30 June 2018 and operates with five vehicles 24 hours per day, seven days per week. Funds for this significant service are drawn from the municipal budget.

CCTV installations have been municipal and grant funded with municipal funds required for upgrades and maintenance.

The static CCTV installations require regular inspection and maintenance with this provided from operating budgets. To ensure systems are maintained at an appropriate standard; this requirement will increase as more CCTV is implemented. Annual maintenance costs are estimated at 5% of the capital cost of the project. That is a CCTV with a capital cost of \$300,000 then \$15,000 is to be set aside for the cost of maintenance.

The City will have approximately 325 CCTV units by the end of 2016/17 with a maintenance budget required of \$50,000. Annual maintenance costs will increase in relation to the increase in the number of cameras.

The costs for staff involved in crime prevention and CCTV work are budgeted for in operating expenses and will need to be increased over time with the increase in cameras. The increase will be captured in the City's workforce plan.

CCTV technology is changing rapidly creating opportunities to improve the efficiency of monitoring CCTV images for evidence of crime and anti-social behaviour and storing and collection of CCTV data. The City needs to have a mechanism for ongoing monitoring and evaluating of this new technology for opportunities to improve the effectiveness of the CCTV service.

## **9. Measuring Achievement / Performance Measures**

To monitor the community and business priorities, the City conducts annual surveys which reveal higher priorities, secondary priorities and lower priorities. It measures

performance and when analysed and graphed, clearly shows where the City must focus its efforts.

The Community Safety and CCTV Action Plan are at the end of this document and contain specific actions with details on how success of those actions will be measured.

## 10. Reporting Format

The results of the Community Safety and CCTV Action are published in the City's Annual Report each year. The first Annual Report based on this strategy and action plan will be for the financial year 2016/17.

## 11. Reference Information

### References

The following external reference documents were used to draft this Strategy:

- a. State CCTV Strategic Guidelines
- b. State CCTV Strategy MOU
- c. Designing Out Crime Guidelines June 2006 (WA Planning Commission)

### Risk

The Operational Risk Register was also reviewed to compile this Strategy. It highlights the following risks:

- a. Contract Management Failure (Mobile Security Services)
- b. Failure to adhere to Council Policy on the use of CCTV (Policy No. SC46)
- c. Failure to respond to community patrol and security requests in a timely manner
- d. Failure to effectively manage the control of CCTV within the City
- e. Failure to ensure appropriate and qualified staff are retained within service area for CCTV
- f. Failure of internal staff within CoSafe to maintain effective working relationships with external and internal agencies
- g. Failure to understand and meet community's safety and security needs

The risk mitigation has been identified on the register and all retained risks have been noted as moderate or low. The risk mitigation does require sufficient staff resources to be available for the growth in CCTV use.



## Annexure 1 - Community Safety and CCTV Action Plan

Acronym	Meaning
CAOO	City of Cockburn CoSafe Administration and Operations Officer
CCDO	City of Cockburn Community Development Officer
CCICPG	Cockburn Community Interagency Crime Prevention Group
CEMPC	City of Cockburn Emergency Management and Project Coordinator
MCDS	City of Cockburn Manager Community Development & Services
CoC	City of Cockburn
CoSafe	City of Cockburn Safety & Security Service
CSLO	City of Cockburn Community Safety Liaison Office
CSSCOC	City of Cockburn Security Service Contractors and Operations Coordinator
CYO	City of Cockburn Youth Officers
CYSM	City of Cockburn Youth Services Manager
DCPFS	Department of Child Protection and Family Services
MRS&CS	Manager of Recreation Services and Community Safety
MOU WAPOL	Memorandum of understanding with Western Australian Police Force
NHW	Neighbourhood Watch
R&CSSM	City of Cockburn Ranger & Community Safety Services Manager
WAPOL	Western Australian Police
WAPOL OIC	Local Police Station Officers In Charge
IT	City of Cockburn I

## Community Safety and CCTV Action Plan 2017-2022

### Objective 1: Promote crime prevention and community safety within the City of Cockburn

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comment
1.1	Develop security awareness and crime prevention materials and resources on key issues	<p>Implementation of Crime Prevention &amp; Security Awareness</p> <p>i.e. Criminal activities – burglary, theft, graffiti, antisocial behaviour etc.</p>	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• CoC Media</li> <li>• Local media</li> <li>• CoSafe</li> <li>• NHW</li> <li>• WAPOL</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing development of pamphlets and promotional material to community members.</li> <li>• Develop and implement a Seniors education and awareness program targeted at local forum level</li> </ul>	<ul style="list-style-type: none"> <li>• Included in current Council budget ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• CoC Media</li> <li>• CSLO</li> <li>• CEMPC</li> </ul>	<ul style="list-style-type: none"> <li>• Number of resources distributed within the community</li> <li>• A minimum of four community-related forums/events per year.</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 1: Promote crime prevention and community safety within the City of Cockburn

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comment
1.2	Promote and maintain community safety and crime prevention initiative on CoC's electronic mediums.	<ul style="list-style-type: none"> <li>• Monitor criminal trends and activities</li> <li>Encourage CPTED</li> <li>Designing Out Crime</li> <li>• Provide security and crime prevention advice</li> </ul>	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• CoC Media</li> <li>• CSLO</li> <li>• CSSCOC</li> </ul>	<ul style="list-style-type: none"> <li>• Clearer awareness of security awareness and CoC crime prevention initiatives</li> <li>• Ensure currency of the City's electronic mediums on offer</li> </ul>	<ul style="list-style-type: none"> <li>• Included in current Council budget ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• CSLO</li> </ul>	<ul style="list-style-type: none"> <li>• Number of website hits</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 1: Promote crime prevention and community safety within the City of Cockburn

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comment
1.3	Increase internal stakeholder knowledge of CCICPG and CoSafe	<ul style="list-style-type: none"> <li>• Request inclusion in the City induction program</li> <li>• Request inclusion of CCICPG information in the Directorate</li> <li>• SBMG Managers and toolbox meetings</li> </ul>	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• CoC Employee Services</li> <li>• CSLO</li> <li>• CSSCOC</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in awareness of the CCICPG with internal stakeholders</li> <li>• Place information on internal systems</li> <li>• Increased CCIPG awareness with City's SBMG and Toolbox meetings</li> </ul>	<ul style="list-style-type: none"> <li>• Included in current Council budget allocation</li> </ul>	All members of CCICPG.	<ul style="list-style-type: none"> <li>• Included in new employee induction</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 1: Promote crime prevention and community safety within the City of Cockburn

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comment
1.4	Develop and implement annual marketing plans for Community Safety & Crime Prevention and CoSafe	<ul style="list-style-type: none"> <li>• Increase brand development of Crime Prevention Initiatives</li> <li>• Regular articles published in Cockburn Soundings and internal Splash newsletter</li> </ul>	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• CoC Media</li> <li>• CSLO</li> </ul>	Increase awareness of services and programs on offer to Cockburn residents	<ul style="list-style-type: none"> <li>• Council budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• CSLO</li> <li>• CoC Media</li> </ul>	<ul style="list-style-type: none"> <li>• Level of recognition within the CoC public</li> </ul>	
1.5	ewatch	Electronic publication of activities occurring within Cockburn	<ul style="list-style-type: none"> <li>• CSLO</li> <li>• WAPOL OICs</li> </ul>	<ul style="list-style-type: none"> <li>• Registered community members regularly updated on activities occurring within Cockburn</li> <li>• Publish access to ewatch monthly newsletter to community via CoC electronic mediums</li> </ul>	N/A	<ul style="list-style-type: none"> <li>• CSLO</li> <li>• WAPOL OICs.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of hits on website</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 1: Promote crime prevention and community safety within the City of Cockburn

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comment
1.6	General Parking (including schools)	Work with the City's media section with ongoing promotion of safe parking habits and compliance within the City's boundaries which includes primary schools	<ul style="list-style-type: none"> <li>• Ranger Services</li> <li>• Media</li> <li>• Traffic Engineer</li> <li>• Community Development</li> <li>• Dept. of Education</li> </ul>	<ul style="list-style-type: none"> <li>• Reduction in number of reported parking concerns</li> <li>• Greater aware of parking restriction requirements</li> <li>• Safer environment for families in and around schools</li> </ul>	<ul style="list-style-type: none"> <li>• Council budget ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• Ranger services</li> <li>• Media</li> <li>• Engineering Services</li> <li>• Dept. Education</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing review of community surveys results</li> <li>• Assessment on number of complaints received</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.1	Supported by the City Community Development section, increase the number of NHW representatives at NHW meetings and link this to residents groups	Educate and encourage involvement of a proxy from each group	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• CoSafe</li> <li>• NHW</li> <li>• CSLO</li> </ul>	<ul style="list-style-type: none"> <li>• To maintain and strengthen community bonds in relation to crime prevention</li> <li>• Provide awareness of NHW via CoC E-News, Facebook page, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Current Council budget allocation ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• CSLO</li> <li>• NHW members</li> <li>• CDO</li> <li>• Volunteer</li> <li>• Resource Centre</li> <li>• Residents Association</li> </ul>	<ul style="list-style-type: none"> <li>• Number of attendees on a regular basis</li> <li>• NHW action lists</li> <li>• Percentage of groups having representation</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.2	Utilise the CoSafe service to assist in the implementation of crime prevention initiatives	<ul style="list-style-type: none"> <li>Collection and sharing of intelligence between WAPOL and the City</li> <li>Regular meetings between Police, Rangers and Security Service</li> <li>Share intelligence among relevant agencies</li> <li>Provide mobile patrols and foot patrol of Council facilities</li> <li>Continue to promote services on offer and community perception issues</li> </ul>	<ul style="list-style-type: none"> <li>WAPOL</li> <li>Rangers</li> <li>CoSafe</li> <li>CSLO</li> <li>CCIPG</li> </ul>	<ul style="list-style-type: none"> <li>Reduce criminal activity in identified hotspots</li> <li>Improvement of community perception of criminal activities</li> <li>Increase sharing of intelligence among agencies responsible</li> </ul>	<ul style="list-style-type: none"> <li>Council budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>CSSCOC</li> <li>CoC Rangers</li> <li>CSLO</li> <li>WAPOL</li> </ul>	<ul style="list-style-type: none"> <li>Quarterly CCIPG meetings on trends and current concerns</li> </ul>	



## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.3	Distribution of publications relating to crime prevention to the public by CoC staff and related agencies	Marketing and security information being made available to the public	<ul style="list-style-type: none"> <li>• NHW</li> <li>• CoSafe</li> <li>• Resident Groups etc.</li> <li>• Community Development</li> </ul>	<ul style="list-style-type: none"> <li>• Greater awareness of Security &amp; Crime Prevention services</li> <li>• Pamphlets on hand at CoC Admin Building and libraries</li> </ul>	<ul style="list-style-type: none"> <li>• WAPOL budget</li> <li>• Current Council budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• CDO</li> <li>• WAPOL – Community Section</li> <li>• CSLO</li> </ul>	Increased awareness of crime prevention publications.	
2.4	Deployment of CoC electronic display trailer	Deploy trailer to identified risk areas within Cockburn	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• CAO</li> <li>• CSSCOC</li> </ul>	Analyse trends in criminal activities utilising data supplied from WAPOL and CoSafe activities to determine placement of sign	<ul style="list-style-type: none"> <li>• Current Council budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• CSLO.</li> </ul>	Reduction in reported crime activities	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.5	Development and continuation of counselling and intervention services for Indigenous persons, families, youth and senior	<ul style="list-style-type: none"> <li>Provision of culturally appropriate Family Support, Financial Counselling Services, Parenting Services, Senior Services and Youth Services.</li> <li>Provision of Drug &amp; Alcohol Information Services</li> </ul>	<ul style="list-style-type: none"> <li>Family Support</li> <li>Financial Counselling Services</li> <li>Youth Services</li> <li>Seniors Services</li> </ul>	<ul style="list-style-type: none"> <li>Services delivered to the clients within Cockburn.</li> <li>Support programs initiated for young children 0–8 years and their families</li> <li>Programs to support Aboriginal Community Development initiatives</li> </ul>	<ul style="list-style-type: none"> <li>DCPFS \$500,000 current.</li> <li>CCP \$20,000</li> <li>CCP \$40,000</li> </ul>	MCDS	<ul style="list-style-type: none"> <li>Number of programs available to parents</li> <li>Drug and alcohol information sessions and request to have outreach services at the Youth Centre</li> </ul>	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.6	Reduce the level of domestic violence	<ul style="list-style-type: none"> <li>• Violence issues through management via general family support services</li> <li>• Work in partnership with Regional Domestic Violence Committees and stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• DCPFS</li> <li>• Health</li> <li>• Youth Services</li> <li>• Family Support Services</li> <li>• Residents Associations</li> </ul>	Reduce the level of domestic violence	<ul style="list-style-type: none"> <li>• Dept. for Communities</li> <li>• DCPFS Ongoing</li> </ul>	MCDS		
2.7	Management and prevention of graffiti through community projects	Urban Art programs for all ages	<ul style="list-style-type: none"> <li>• Community Services</li> <li>• Youth Services</li> </ul>	Community involvement, education about graffiti	<ul style="list-style-type: none"> <li>• CCP grant</li> <li>• Current Council budget Ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• Youth Services</li> <li>• Community Development and Services</li> </ul>	Number of participants in programs	Youth Development art programs

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.8	Youth programs	<ul style="list-style-type: none"> <li>• Provide after school, weekend and vacation care programs for young people</li> <li>• Support and promote a range of sport, art and cultural and recreational activities for all young people</li> <li>• Actively participate in involving youth in events such as youth forums, youth festivals and battle of the bands etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Youth Services</li> <li>• WAPOL</li> <li>• DCPFS</li> <li>• DET</li> <li>• Aboriginal Liaison Officer</li> </ul>	<ul style="list-style-type: none"> <li>• Programs are run throughout the year</li> <li>• Establishment of BMX and skate parks in identified locations across Cockburn</li> <li>• A range of events held throughout the year</li> </ul>	<ul style="list-style-type: none"> <li>• Current Council budget ongoing</li> <li>• DCPFS</li> </ul>	CYSM	Positive feedback from Community Groups, NHW, WAPOL, Juvenile Justice Team and other stakeholders on program/services and outcomes	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.9	Increase access possibilities for young people to support services	<ul style="list-style-type: none"> <li>Support the youth outreach program and Youth Diversion Service.</li> <li>Support the development of safe access routes and public transport provision within Cockburn</li> </ul>	<ul style="list-style-type: none"> <li>Youth Services</li> <li>WAPOL</li> <li>DCD</li> <li>DET</li> <li>DCPFS</li> <li>PTA</li> <li>Travel Smart</li> <li>Children's Development</li> </ul>	<ul style="list-style-type: none"> <li>Program operates with identified at-risk youth</li> <li>Promotion of safe routes to school in all areas and work with Travel Smart officer to address issues with PTA</li> </ul>	<ul style="list-style-type: none"> <li>DCS</li> <li>DCPFS</li> <li>Current Council budget ongoing</li> </ul>	CYSM	<ul style="list-style-type: none"> <li>Participation rate increases in programs</li> <li>Numbers of additional safe</li> </ul>	<ul style="list-style-type: none"> <li>Travel Smart,</li> <li>Community Development, Children's development all need to be involved</li> </ul>

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.10	Work with key organisations and community groups to plan and implement community safety and crime prevention initiatives	Identify and link with stakeholders in the community to promote safety and reduce crime utilising programs such as Burglar Beware & Eyes On The Street	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• WAPOL</li> <li>• CoSafe</li> <li>• NHW</li> <li>• Residents groups</li> <li>• CDO</li> </ul>	Identify areas of need and subsequent delivery of targeted services	Current Council budget ongoing	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• R&amp;CSSM</li> <li>• Consultant</li> <li>• CDO</li> <li>• CCICPG</li> </ul>	<ul style="list-style-type: none"> <li>• Number of residential burglaries</li> <li>• Number of cocooning letters delivered</li> </ul>	
2.11	Youth programs	Expand Outreach model of service delivery by employing another Youth Development Officer	Youth Services.	Enhanced capacity to deliver Youth Development initiatives	Council Budget	Existing resources	Youth Development Officer was appointed in 2016/17	This initiative is also contained in the Youth Services Strategic Plan

## Community Safety and CCTV Action Plan 2017-2022

### Objective 2: Engage the community in crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
2.12	Additional vehicles	Purchase extra Youth Services vehicles to assist young people to access pro-social activities and events	Youth Services	Improved access and attendance of at-risk young people at activities, workshops, and supported programs – where supervision is provided and the opportunity to form positive links in the community can occur	Council budget	CYSM	Vehicles are purchased and young people utilise the service via transport provided	This initiative is also contained in the Youth Services Strategic Plan

## Community Safety and CCTV Action Plan 2017-2022

### Objective 3: Develop tools required for crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
3.1	Continue to encourage CoC Planning departments to implement and further develop Designing Out Crime strategy for Cockburn	<ul style="list-style-type: none"> <li>• Designing Out Crime policy for Planning</li> <li>• Internal stakeholder education sessions</li> <li>• Community education and awareness</li> <li>• Consideration in CPTED issues in design residential and commercial</li> </ul>	<ul style="list-style-type: none"> <li>• CCICPG</li> <li>• CoC Statutory Planning</li> <li>• CoC Building Services</li> <li>• CoC Media</li> <li>• CoC Council</li> <li>• CoC Directorate</li> </ul>	<ul style="list-style-type: none"> <li>• Ratified through DAPPS</li> <li>• CPTED principles applied to all new developments</li> <li>• Adopt as Council policy to ensure CPTED principals are followed by City staff</li> </ul>	Current internal resources	<ul style="list-style-type: none"> <li>• CoC Planning</li> <li>• CoC Building Services</li> </ul>	Number of Designing Out Crime recommendations made on planning applications (CPTED)	



## Community Safety and CCTV Action Plan 2017-2022

### Objective 3: Develop tools required for crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
3.2	Continued development of CCTV program	Continue to rollout CCTV to identified sites	<ul style="list-style-type: none"> <li>• CEMPC</li> <li>• R&amp;CSSM</li> <li>• CSSCOC</li> <li>• Consultants/Contractors</li> <li>• Council</li> </ul>	Full installation of CCTV systems at identified key City facilities, subject to budget or grant funding	Municipal Funds  See Annexure 3	<ul style="list-style-type: none"> <li>• CEMPC</li> <li>• CSSCOC</li> <li>• R&amp;CSSM</li> <li>• Consultants/contractors</li> </ul>	Establish effective CCTV surveillance at installed sites and noted reductions in activities of these locations after CCTV installation	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 3: Develop tools required for crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
3.3	Annual CCTV budget allocation reviews for maintenance and replacement.	Annually review of the City's CCTV maintenance, replacement requirements and resourcing needs.	R&CSSM CEMPC CSSCOC MRS&CS	Review maintenance and upgrade needs of established locations within the City  Review work demands of relevant CCTV operation areas to ensure these are within the required scope	Annual Municipal budget,	R&CSSM CEMPC CSSCOC MRS&CS	Review the performance of current CCTV locations and ensure that they are maintained to the required operating standards needed	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 3: Develop tools required for crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
3.4	New CCTV technology	Monitor new CCTV technology to improve efficiency.	CSSCOC and IT	New technology adopted that improves efficiency of CCTV.	Annual Municipal budget	CSSCOC and IT	Criteria for evaluation prepared prior to the introduction of the new technology	
3.5	Analyse incident data provided by CoSafe, WA Police	Qualitative and quantitative analysis.	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• Rangers</li> <li>• CoSafe</li> </ul>	Analysed trends assist in development and delivery of appropriate responses	Current Council budget 2017/2018 ongoing	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• R&amp;CSSM</li> <li>• CSLO</li> </ul>	Reduction in activity within trouble areas	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 3: Develop tools required for crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding sources/ timeframe	Parties responsible	Evaluation	Comments
3.6	In partnership with DCPFS support prevention programs that address long-term crime and safety issues in the community	Commitment to community development programs in Child Services, Youth Services, Family Support Services and Aboriginal Services	<ul style="list-style-type: none"> <li>• CYO</li> <li>• WAPOL</li> <li>• DCD</li> <li>• DET</li> <li>• CSLO</li> <li>• Aboriginal Liaison Officer</li> <li>• Family Support Services</li> </ul>	<ul style="list-style-type: none"> <li>• Strengthening of partnerships with other agencies to enhance services and programs</li> <li>• Avoidance of duplication of services</li> </ul>	<ul style="list-style-type: none"> <li>• DCPFS 500,000p a State &amp; Federal governments</li> </ul>	CYSM	Positive feedback from stakeholders via CCICPG	
3.7	Refuge accommodation for family and domestic violence victims	Development of a 'shelter' for families who are victims of domestic violence	<ul style="list-style-type: none"> <li>• LGA</li> <li>• DCPFS</li> <li>• WAPOL</li> <li>• Resident Associations</li> <li>• Community Development &amp; Services</li> </ul>	Lobby for strategy	<ul style="list-style-type: none"> <li>• Grants (WAPOL &amp; Proceeds of Crime)</li> <li>• Ongoing</li> </ul>	MCDS	Facility and service needs recognised, and funding request submitted if available, on sustainable basis	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 4: Facilitate a response to crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding/ sources timeframe	Parties responsible	Evaluation	Comments
4.1	Beach front and reserve patrols	Patrols of coastal strip and reserves	Rangers  WAPOL	Reduce criminal and anti-social activity	<ul style="list-style-type: none"> <li>• Within current operating budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Security Service and Operations Coordinator</li> <li>• Ranger &amp; Community Safety Services Manager</li> <li>• Senior Ranger</li> </ul>	Increased feeling of wellbeing in area	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 4: Facilitate a response to crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding/ sources timeframe	Parties responsible	Evaluation	Comments
4.2	Carry out combined operations with police and Ranger Services on issues affecting the community and CoSafe	Combined operations in hotspot areas	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• Rangers</li> <li>• CoSafe</li> </ul>	<ul style="list-style-type: none"> <li>• Reduction in criminal activity in those areas</li> <li>• Improved wellbeing in the area</li> <li>• Strengthened ties between Council and WAPOL</li> </ul>	<ul style="list-style-type: none"> <li>• Current Council budget ongoing.</li> <li>• WAPOL</li> </ul>	<ul style="list-style-type: none"> <li>• CSSCOC</li> <li>• Ranger &amp; Community Safety Services Manager</li> <li>• WAPOL</li> <li>• Rangers</li> <li>• CoSafe Officers.</li> </ul>	Statistical information showing reduced activity	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 4: Facilitate a response to crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding/ sources timeframe	Parties responsible	Evaluation	Comments
4.3	Mobile electronic sign trailer.	Facilitate the deployment of the variable message sign to identified crime related hot spot areas as determined from intelligence supplied from related agencies	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• Rangers</li> <li>• CoSafe</li> </ul>	Assist in advising the community of burglary cocooning, traffic concerns, emergency management, law enforcement requirements, parking requirements including schools, etc.	<ul style="list-style-type: none"> <li>• Current Council Budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• CPLO</li> <li>• CAO</li> <li>• WAPOL</li> <li>• CoSafe</li> </ul>	Identified reduction in activity after sign deployment based on intel provided by key agencies	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 4: Facilitate a response to crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding/ sources timeframe	Parties responsible	Evaluation	Comments
4.4	Facilitate distribution of Ewatch newsletters	Bimonthly newsletters emailed to the City's registered parties	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• CSLO</li> <li>• NHW</li> </ul>	Assist WAPOL with crime reduction and prevention	WAPOL.	<ul style="list-style-type: none"> <li>• WAPOL</li> <li>• CSLO</li> </ul>	Perceived improvement towards community safety within COC	



## Community Safety and CCTV Action Plan 2017-2022

### Objective 4: Facilitate a response to crime prevention and community safety initiatives

	Description	Action	Stakeholders	Outcome	Funding/ sources timeframe	Parties responsible	Evaluation	Comments
<b>4.5</b>	Ongoing facilitation and introduction of Rapid Deployment Kit (RDK) CCTV systems within the City to address hotspots where ordinary CCTV cannot be permanently affixed	Seeking additional funding from the City to continue the rollout of new RDK and maintenance of existing kits within the City	<ul style="list-style-type: none"> <li>• Crime Prevention</li> <li>• CoSafe</li> <li>• WAPOL</li> </ul>	Assist in the detection of offenders whilst the RDK is deployed to that and supplying footage to relevant departments for further action if required	<ul style="list-style-type: none"> <li>• Current Council budget ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• CEMPC</li> <li>• CSLO</li> <li>• CAO</li> <li>• CSSCOC</li> </ul>	Reduction in activity at hotspot site or possible successful capturing of video evidence and prosecution of offender	

## Community Safety and CCTV Action Plan 2017-2022

### Objective 5: Promote the relationship with the Western Australian Police

	Description	Action	Stakeholders	Outcome	Funding timeframe	Parties responsible	Evaluation	Comments
5.1	Police /City MOU	Review the current MOU identifying gaps and required changes	<ul style="list-style-type: none"> <li>• Crime Prevention</li> <li>• CoSafe</li> <li>• WAPOL</li> </ul>	Closer relationships with WAPOL	<ul style="list-style-type: none"> <li>• Within current operating budget 2016 ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Security Service and Operations Coordinator</li> <li>• Ranger &amp; Community Safety Services Manager</li> </ul>	Better relationships with relevant WAPOL officers	

<b>Additional Funds required to Implement Strategy</b>						
		2017/18	2018/19	2019/20	2020/21	2021/22
<b>Objective 2.12</b>	Additional Vehicle Youth Services			\$45,000		
<b>Objective 3.2</b>	CCTV Port Coogee Marina CBD				\$200,000	
	CCTV Monitoring Room New Depot Building	\$40,000				
	CCTV Cockburn Central West Boardwalk	\$46,200				
	Cockburn Central West Veterans Parade			\$120,000		
	CCTV Port Coogee Ngarkal Beach	\$41,800				
	Bibra Lake Skate Park	\$559,000				
<b>Objective 3.12</b>	Parking promotions and education (ongoing)	\$9,000				