# Mayors Message Video Transcript - Telephone Helpline

Hello again,

We’re all looking out for each other at this time, which is why the City has set up a telephone helpline.

Call **9411 3319** if you, or someone you know, needs help as we steady ourselves and adjust to a new way of life during the COVID-19 pandemic

If you are a vulnerable member of our community, you can call **9411 3319** Monday to Friday during office hours.

Or you can fill in a form anytime on the City’s website and one of our staff will respond as soon as they can by giving you a call or replying by email.

Remember, while Western Australia’s situation appears to improve each day, it is vital that we all continue to help each other to stay safe at home until this storm has passed, however long that takes..

Thank you