

# Tender Register



<b>Tender Title:</b>	RFT 26/2025 – Graffiti Removal Services
<b>Request ID:</b>	71320
<b>Tender Description:</b>	<p>The City of Cockburn is seeking the services of a suitably qualified and experienced Contractor for the provision of Graffiti Removal Services.</p> <p>The successful Contractor shall:</p> <ul style="list-style-type: none"> <li>a) Remove graffiti on a wide range of surfaces from the Principal's buildings and properties, as well as other government and privately owned buildings and properties throughout the City of Cockburn area on an "as requested" basis within the time limits specified.</li> <li>b) Supply and apply sealant and/or non-sacrificial anti-graffiti coatings on an "as requested/as directed" basis.</li> <li>c) Clean and remove Graffiti from Bus Shelter sites located throughout the City.</li> <li>d) Maintain records of all services/work provided to the Principal.</li> <li>e) Report structural defects to bus shelters or vandalism to principal</li> <li>f) Implement traffic management compliant with AS1742.3 and submit generic plans for noncomplex removals.</li> <li>g) Provide Digital photograph (colour) before and after treatment on provided devices with measuring device for scale for all graffiti 'tags' and other similar vandalism and the completed Work carried out to the Principals Representative within two (2) working days.</li> </ul>
<b>Advert Approval:</b>	<p><b>Decision to Advertise:</b> Director Infrastructure Services</p> <p><b>Decision Date:</b> Thursday, 23 October 2025</p>
<b>Closing Date and Time:</b>	2:00PM (AWST) Thursday, 20 November 2025
<b>Opening Date and Time:</b>	2:00PM (AWST) Thursday, 20 November 2025
	<b>Tenderer's Name:</b>
1	KLEENIT (WA Office)
2	PREMIER SERVICES AUSTRALIA PTY LTD (Cockburn Head Office)
3	The Trustee for ROBTHOR UNIT TRUST (Perth)

# Tender Register

Advertisement	
Method 1: City of Cockburn	Method 2: City of Cockburn Libraries Public Noticeboards
Method 3:  The Western Australian, Wednesday, 29 October 2025	<b>Tender Awarded by:</b>
<b>Copy of Statewide Notice:</b>    Tenders are invited for the Goods and Services listed below:  Graffiti Removal Services Tender No. RFT 26/2025 Deadline: 2:00pm (AWST) Thursday 13 November 2025  Tender Documents & Contract Requirements: Are available from the City of Cockburn's eProcurement website: <a href="https://public.sl360.au">https://public.sl360.au</a>  Tender Enquiries: Kamaljit Kaur Business Partner - Procurement Sourcing by e-mail: <a href="mailto:tenders@cockburn.wa.gov.au">tenders@cockburn.wa.gov.au</a>  Tender & Lodgement guidelines Must be lodged using the City's eProcurement website: <a href="https://public.sl360.au">https://public.sl360.au</a>  All electronic submissions files shall be clearly named with the City's Tender Number as stated above and the Tenderer's Name, and lodged by the specified time and date.  No late, telephoned, faxed, mailed, electronically mailed or hand delivered tenders will be accepted.  Daniel Simms Chief Executive Officer	CEO Under Delegated Authority 1.2.38 Friday, 6 February 2026

<b>Name of Successful Tenderer(s):</b>	KLEENIT PTY LTD
<b>Amount of Successful Tender(s): (ex GST)</b>	\$941,573.00 (Excl GST)

## RECOMMENDATION

### RFT 26/2025 - Graffiti Removal Services

**Responsible Executive:** Director Infrastructure Services

**Author(s):** Sav Bavan – A/ Service Lead Civil Infrastructure

#### Recommendation

That Council:

ACCEPTS the tender submission for **RFT26/2025 – Graffiti Removal Services** received from Kleenit Pty Ltd as the most advantageous, for an estimated contract value of \$941,573.00 (Ex GST), based on the Schedule of Rates detailed in Confidential Attachment 2, applicable for a contract term of three (3) years which may increase subject to CPI and approved Council operational and project budgets each financial year. The tender includes discretionary options to extend the contract term subsequently for one (1) year and up to an additional twelve (12) months, to a maximum of five (5) exercisable under Delegated Authority and subject to CPI and approved operational and project budgets each financial year.

#### Chief Executive Officer

That the recommendation be adopted through delegated authority extended to the Chief Executive Officer by Council under Sections 5.42 and 5.43 of the Local Government Act 1995 and pursuant to 1.2.38 Authority to accept and award specified tenders during period prescribed by Council, and in accordance with Part 4 of the Local Government (Functions and General) Regulations 1996.

  
**DANIEL SIMMS**  
**CHIEF EXECUTIVE OFFICER**

January 2026

3 February

#### Background

The City of Cockburn is seeking the services of a suitably qualified and experienced Contractor for the provision of Graffiti Removal Services.

The successful Contractor shall:

- a) Remove graffiti on a wide range of surfaces from the Principal's buildings and properties, as well as other government and privately owned buildings and properties throughout the City of Cockburn area on an "as requested" basis within the time limits specified.
- b) Supply and apply sealant and/or non-sacrificial anti-graffiti coatings on an "as requested/as directed" basis.

- c) Clean and remove Graffiti from Bus Shelter sites located throughout the City.
- d) Maintain records of all services/work provided to the Principal.
- e) Report structural defects to bus shelters or vandalism to principal
- f) Implement traffic management compliant with AS1742.3 and submit generic plans for noncomplex removals.
- g) Provide Digital photograph (colour) before and after treatment on provided devices with measuring device for scale for all graffiti 'tags' and other similar vandalism and the completed Work carried out to the Principals Representative within two (2) working days.

### **Submission**

Tenders closed at 2:00pm (AWST) Thursday, 20 November 2025 with three (3) tender submissions received from:

<b>Tenderer's Name</b>	<b>Registered Business Name</b>
Kleenit	Kleenit Pty Ltd
Premier Services Australia	Premier Services Australia Pty Ltd
Graffiti Systems Australia	The Trustee for Robthor Unit Trust

### **Report**

#### Compliance Criteria

The following index was used to determine whether the submissions received were compliant.

	<b>Compliance Criteria</b>
A	Compliance with the Request Document
B	Compliance with the conditions of Responding and Tendering
C	Compliance with the General and Special Conditions of Contract
D	Compliance with and completion of the Price Schedule in the format provided.
E	Completion of Qualitative Criteria
F	Compliance with ACCC Requirements and completion of Certificate of Warranty.

#### Compliant Tenderers

All three (3) Tenderers were deemed compliant.

### Evaluation Criteria

Tenders were assessed against the following criteria:

Evaluation Criteria	Weighting Percentage
Demonstrated Experience	20%
Tenderers Resources	10%
Methodology	10%
Sustainability	10%
Local/Regional	10%
Tendered Price	40%
<b>TOTAL</b>	<b>100%</b>

### Tender Intent/ Requirements

The intent of this Tender is to select a suitably qualified and experienced Contractor/s to undertake Graffiti Removal Services.

### Evaluation Panel

The tender submissions were evaluated by the following:

Name	Position
Colin Macmillan	A/ Service Manager Infrastructure Assets
Sav Bavan	A/ Service Lead Civil Infrastructure
Ben Moore	Group Manager Assets and Projects
Carol Catherwood	A/ Director Sustainable Development and Safety
Sophie Adams	A/ Service Manager Procurement and Contracts
<b>Probitry Role:</b>	
Kamaljit Kaur – Business Partner – Procurement Services	

### Scoring Table

Tenderer's Name	Percentage Scores		
	Non - Cost Evaluation	Cost Evaluation	Total
	60%	40%	100%
Kleenit **	43.55%	40%	83.55%
Premier Services Australia	37.65%	3.2%	40.85%

Graffiti Systems Australia	30.35%	39.66%	70.01%
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**\*\*Recommended Submission**

### Evaluation Criteria Assessment

#### Demonstrated Experience

Kleenit, Premier Services Australia and Graffiti Systems Australia each demonstrated relevant experience in accordance with the Specifications and the General and Special Conditions of Contract. All tenderers provided examples of similar graffiti removal services undertaken for local government clients.

Kleenit achieved the highest score under this criterion, demonstrating a strong track record with comparable contracts, clear evidence of resolving issues effectively, and achieving required outcomes. Referee feedback received for Kleenit was positive and supported the information provided in their submission.

#### Tenderer's Resources

Kleenit, Premier Services Australia, and Graffiti Systems Australia all demonstrated that they possess suitably qualified and experienced personnel capable of fulfilling the scope of works.

Under this criterion, Kleenit and Premier Services Australia achieved higher scores, with Kleenit providing a comprehensive breakdown of staff roles, experience, and availability. This indicates Kleenit's capacity to supply competent personnel with proven experience on comparable current and past projects.

All three tenderers—Kleenit, Premier Services Australia, and Graffiti Systems Australia—demonstrated adequate access to the necessary plant, equipment, and materials. Kleenit showcased the most robust capability overall, supported by detailed organisational commitment, thorough resource contingency planning, and appropriate plant and equipment for contract servicing. Graffiti Systems Australia submitted a generally sound proposal, evidencing sufficient resourcing and contingency arrangements; however, some details regarding contract management responsibilities and concurrent commitments were limited. Premier Services Australia's response was less closely aligned with contract requirements, with organisational commitments and resource contingency information presented with less clarity in relation to the scope of services.

#### Methodology

Kleenit, Premier Services Australia and Graffiti Systems Australia each demonstrated an understanding of the key methodology requirements. Kleenit provided the most comprehensive and structured approach, supported by mature ISO-aligned HSEQ systems, accredited traffic management, clear scheduling, and robust reporting processes. Premier Services Australia also scored strongly for this criterion, offering an acceptable ISO-aligned methodology with defined risk management, scheduling, and reporting, although some reporting details were less

clearly defined. Graffiti Systems Australia presented a satisfactory but less complete methodology, with gaps in safety documentation, prioritisation of offensive graffiti, and reporting maturity.

### Sustainability

Kleenit, Premier Services Australia and Graffiti Systems Australia each demonstrated an understanding of the City's sustainability objectives. Kleenit scored highly, providing the most practical and well-aligned sustainability approach. Premier Services Australia also performed strongly with relevant environmental measures and supplier engagement, while Graffiti Systems Australia met minimum requirements but relied on high-level policies with limited project-specific detail.

### Local and Regional

Premier Service Australia and Kleenit scored strongly for this criterion. Premier Service Australia scored the highest as they are located within the City of Cockburn, with staff residing locally. Kleenit has a depot within the City of Cockburn, with a significant proportion of its staff residing locally and significant local sourcing of materials and equipment. Graffiti Systems Australia is located in Carlisle with minimal contribution to the local economy.

### **Summation**

The evaluation panel recommends that Council accept the submission from Kleenit Pty Ltd as being the most advantageous tenderer to deliver the requirements of RFT26/2025 Graffiti Removal Services. Referee feedback for Kleenit Pty Ltd was favourable, and the tenderer successfully passed an independent Financial Risk Assessment.

The recommendation is based on:

- Well-demonstrated experience delivering similar services for other local governments.
- Access to suitably qualified and experienced personnel to manage the contract requirements.
- Availability of appropriate resources and contingency measures to undertake the works; and
- The best value for money.

### **Strategic Plan/Policy Implications**

#### Local Economy

A sustainable and diverse local economy that attracts increased investment and provides local employment

- Increased investment, economic growth and local employment.

#### Listening and Leading

A community focused, sustainable, accountable and progressive organisation

- Best practice Governance, partnerships and value for money.
  - High quality and effective community engagement and customer service experiences.

### **Budget/Financial Implications**

The estimated contract sum of \$941,871 (ex GST) for the three-year term with Kleenit Pty Ltd will be funded from existing operational Budgets. For the 2025/2026 financial year, the approved budgets include \$112,000 under OP8569 and \$185,590 under OP8501.

As this is a schedule of rates contract with no minimum expenditure commitment, the City will only be able to deliver services within the limits of the budget approved by Council. To enable full delivery of the service levels modelled within the Contract, a budget amendment and increases to future-year budgets will be required. These adjustments will be progressed through the standard budget process and considered in the next update of the Long Term Financial Plan, ensuring community expectation and service standards are maintained.

For graffiti removal services in particular, it is noted that this work is reactive in nature and demand is based on historical trends. Actual expenditure will therefore continue to vary in line with community activity and incident volumes.

### **Legal Implications**

Section 3.57 of the Local Government Act 1995 and Part 4 of the Local Government (Functions and General) Regulations 1996 refers.

### **Community Consultation**

N/A

### **Risk Management Implications**

If the recommendation is not approved, there is a risk of delays in the timely removal of offensive graffiti. This service is critical to maintaining the cleanliness and visual amenity of the municipality and to supporting the City's reputation as a desirable place to live. Inadequate or delayed removal of graffiti from publicly accessible areas and private property may encourage further acts of vandalism and diminish community confidence in the City's management of public spaces.

### **Advice to Proponent(s)/Applicants**

Nil

### **Implications of Section 3.18(3) Local Government Act 1995**

Nil