



## City of Cockburn

# Disability Access and Inclusion Plan 2017 to 2022



**Easy English**

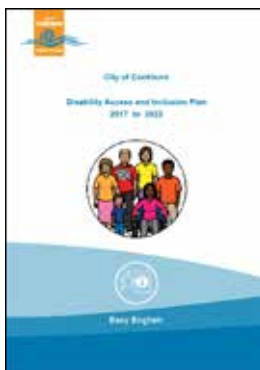
## Hard words



This plan has some hard words.

The first time we write a hard word

- it is in **blue**
- we will say what the hard word means.



## About this plan

This is the City of Cockburn's Disability

**Access** and **Inclusion** Plan.

Access means everyone can use it.



Inclusion means everyone can be part of our community.



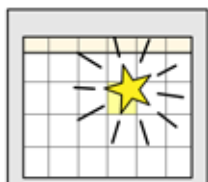
In this plan we say what we will do to make things better for people with a disability.

## Services and events



We want you to be able to

- use our services
- go to our events.



We will



- make an accessible event checklist
- tell people who run events how to make them accessible

- make our services better



- make sure people can get to our events and services



- support people to communicate at our events



- have activities that
  - everyone can join
  - do **not** cost much money.

## Buildings and places

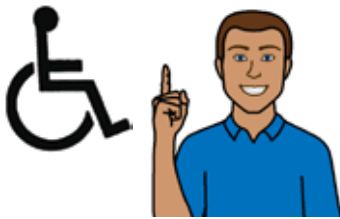


We want you to be able to move around buildings and public places.



We will

- spend money to make buildings accessible
- make sure new buildings are accessible

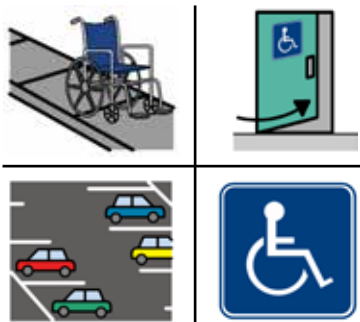


- have people who know about access as part of our plans



- make sure you can get out of buildings in an **emergency**.

An emergency is when a bad thing happens and you need help.



- make sure there is accessible
  - paths
  - toilets
  - parking
  - signs.



## Information

We want you to be able to understand information we send you.



We will

- make sure the information we give is accessible to everyone



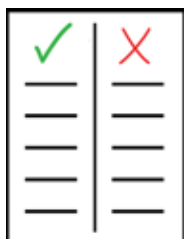
- make our online information accessible



- give you information in a way you can understand



- tell you about events and services in different ways



- make rules about the best ways for people to get information.

## Customer service



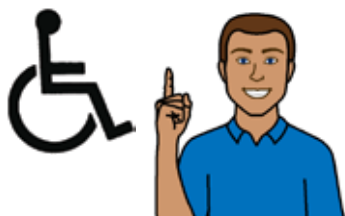
We want our staff to treat everyone with respect.



We will

- make sure we train staff about access and inclusion

- make training about inclusion



- make sure staff know the best information about access and inclusion.

# Complaints



We want you to be able to make **complaints** to us.



A complaint is when you

- are **not** happy
- tell us why.



We will

- support you to make a complaint
- tell people how they can make a complaint



- make sure staff know what to do if you make a complaint



- make sure people are **not** scared to make a complaint.

## Work



We want people with a disability to be able to work for us.



We will

- make more jobs for people with a disability
- make sure all staff and volunteers have an emergency plan



- support businesses to hire people with a disability
- support people with a disability to work with us



- have more **traineeships** that lead to jobs.  
A traineeship is when you learn a job by working.





## What you think

We want you to be able to tell us what you think.



We will

- make a plan to support everyone to tell us what they think



- tell you when we plan to talk to people in the community



- make sure staff know about the different ways people communicate.



## More information

For more information about our  
Disability Access and Inclusion Plan



- Call 08 9411 3444



- Email [customer@cockburn.wa.gov.au](mailto:customer@cockburn.wa.gov.au)

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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in April, 2018. [www.scopeaust.org.au](http://www.scopeaust.org.au)

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