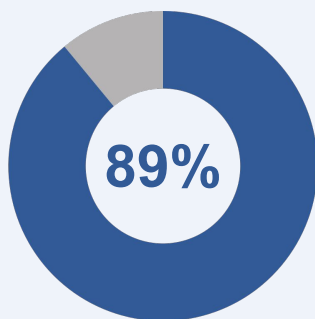


2025 Cockburn Service Satisfaction Survey

A total of **650 residents and ratepayers** assessed their satisfaction with the performance of 50 Council Service Areas and identified their top three priorities from 10 Service Areas within each of the five service dimensions. Of these participants, 631 also provided an overall rating of Council's performance.

Overall Performance



of our community were somewhat satisfied with the City of Cockburn's performance over the last 2 years

Respondent Profile

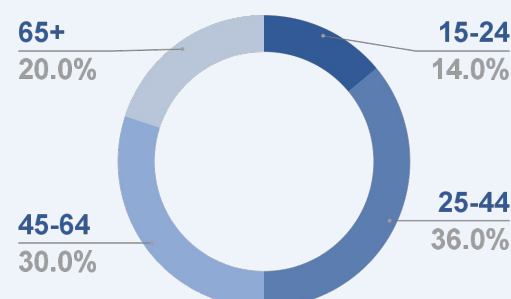
A total of 650 resident and ratepayer surveys were completed

 **650** residents surveyed

 **453** community ideas collected

 **50%** male

 **47%** female



Top 4 Performing Service Areas

People rated each Service Area as Very good, Good, Average, Poor, or Very poor. Don't know answers were left out. The score shows the percentage of people who thought the service was Average or better.

-  **99%** Library facilities, services and programs
-  **97%** Swimming pool/s
-  **96%** Beach and/or waterways services
-  **95%** Sport and recreation facilities and programs

Top Community Priorities

-  **#1** Providing value for money from rates
-  **#2** Community safety and crime prevention
-  **#3** Provision of parks and safe public spaces
-  **#4** Council making decisions in the best interest of the community
-  **#5** Planning for future community needs
-  **#6** Protection and management of the natural environment
-  **#7** Road maintenance and condition

 View the report here:
Corporate Strategic
Planning - City of Cockburn

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