Media Release

2 March 2022

CoSafe helped Cockburnites 30,600+ times in 2021

The City of Cockburn's CoSafe officers really do care for the Cockburn community, helping keep countless people, businesses and animals safe while responding to more than 30,680 calls for assistance in 2021.

Already in 2022, CoSafe has been kept busy with a variety of incidents including providing emergency assistance to a sinking boat at Port Coogee Marina, saving orphaned baby Kwenda and reuniting lost dogs with their owners.

These are the callouts our CoSafe officers happily attend, over and above their core duties of responding to reports of suspicious activity, anti-social behaviour, noise complaints and patrolling the streets to keep a watchful eye on the homes of vacationing residents during the school holidays.

City of Cockburn Head of Community Safety and Ranger Services Michael Emery said the City's dedicated team of CoSafe officers were different to other community safety patrol services because they are specially trained and understand the Cockburn community.

"Often our officers are very familiar with Cockburn or live here themselves, and that really makes a difference when they are interacting with residents or WA Police," Mr Emery said.

"In 2021 we responded to thousands of calls from our community and we were kept busy completing 30,000 tasks as part of this City-funded service.

"Thanks to your vigilance CoSafe attended 1,186 reports of suspicious activity and attended 1,450 times when you told us about concerning antisocial behaviour in the community.

"When the party in the street was getting too loud or a neighbour's music was excessive, we went 1,015 times.

"When you asked us to keep an eye on your home while you were away enjoying some

downtime, we did that 4,610 times with our Holiday Watch Service.

"We also found and reported 142 abandoned vehicles, reunited 18 dogs roaming after hours without their owners realising they were at large, and investigated 19 illegal fires.

Mr Emery said among the more touching examples of how CoSafe officers had been able to help local residents in 2021 included returning an elderly man to his aged care facility after he was reported by several people concerned for his welfare as he wandered local streets.

"It is all about relationships and it's great to see our community trusts CoSafe enough to pick up the phone and ask for help when something's not right or they need support with a safety or security issue in the neighbourhood," he said.

"We are in a partnership with the community and WA Police, and we rely on our residents to call us so that we can help. The more eyes we have out there, the safer our suburbs will be."

Mr Emery said residents and businesses that contacted CoSafe to report an incident or to ask for help with a community issue received an incident update from the team and an opportunity to provide feedback on the service.

"CoSafe will either provide a return phone call or a text message with a reference number and an update on each case, with the option to complete a survey so customers can rate the service they receive," Mr Emery said.

"Remaining accountable and open to feedback from our community will ensure the CoSafe service continues to meet the needs of local residents."

Call CoSafe on 1300 26 72 33.

Find out more about the City's CoSafe service on our website.

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